

How to Migrate from NVR 3 Enterprise to Corporate or Business

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Overview

NVR 3 Enterprise has been discontinued. There will be no more feature enhancements or supported camera models added. In order to be able to add the newest camera models to the NVR or use the newest features, the existing installations must be migrated to a different edition.

The users can migrate their existing NVR 3 Enterprise servers to NVR 3 Business or NVR 3 Corporate.

This document provides the SOP to do the seamless migration so that all the configurations and previous recordings can be preserved.

SOP

The following SOP can be applied for migrating to either Corporate or Business editions.

Steps	Instruction	Reminders	Duration
1	Backup the system settings of the Enterprise edition (Setup >> System >> Backup)	That is just a precaution. The backup file will normally not be used.	2 minutes
2	Take the screenshot of the current license and MAC address page on the license page under Setup	This can be presented to ACTi Sales representative	1 minute
3	Prepare the licenses of the new edition	Contact ACTi sales representative	
4	Upgrade to Enterprise V3.0.16.31 or newer through each version (Suggestion: Enterprise V3.0.13.173 -> Enterprise V3.0.14.36 -> Enterprise V3.0.15.71 -> Enterprise V3.0.16.31 or newer)	The purpose is to do the same version migration between the editions to avoid any losses of data, using the latest versions. The versions can be downloaded from ACTi Download Center (acti.com -> Downloads) The newer is the current version, the less upgrades are needed. For example, if the user's version is V3.0.16.01, then there is just 1 upgrade needed to V3.0.16.31.	20-30 minutes
5	Uninstall both Enterprise server and Workstation application from the server computer.	The configuration and video recordings are not affected by this process.	5 minutes
6	Install Corporate or Business edition server and workstation, version v3.0.16.31 or newer.	After the successful installation, some of the camera channels may be hidden due to missing licenses. It is normal.	20 minutes
7	Activate the license keys that you obtained at the step #3.	After the activation, all the channels will appear. The system is ready.	5 minutes